

Dear Customer,

Ballerup, 23 March 2020

With the ongoing development of the COVID-19 outbreak we at RMIG are closely monitoring the situation with our priority being to ensure the well-being of our employees, to maintain the continuity of our business and the supply of our products to our customers. While we have had no cases of COVID-19 amongst our workforce, we continue to follow the guidelines and recommendations of the various governments and health authorities in all our markets.

In light of this, and in order to limit the risk of spreading the virus, we have implemented various initiatives, including the following:

- We have equipped many of our employees so that they are able to fulfil their work commitments, and be fully functional, from their home offices
- To ensure the continuation of our manufacturing process, in our production facilities we have restructured our shift patterns to ensure that each production and maintenance shift is segregated from the other and that social distancing is maintained
- We are monitoring the situation closely with both our suppliers and freight forwarders. Currently our suppliers are confirming that it is business as usual while our freight forwarders are expecting up to 1-3 days extended transit time between countries. We are managing this within our supply chain

While it is currently 'business as usual' for us, we are aware that both the situation and government guidelines are developing day by day and we will review these initiatives daily to ensure we are applying the most appropriate measures.

We are conscious of how the current situation could impact our customers and we will prioritise our resources to support your business in the best way we can during this difficult period.

Please be assured that during these unusual circumstances our priorities remain the well-being of our employees and ensuring that we can continue to serve you, our valued customer.

On behalf of the RMIG Group

Torben Svanholm, CEO